



Working Student Customer Success (m/f/d) / Cologne / Starting immediately / part-time

Don't you wish you had a job that made the world a better place?

Honestly is a fast growing HR-Tech company that specializes in employee engagement. We believe that employees have a right to be heard, and that it is in the interest of every organization to listen. This is why our tool "Honestly Engage" is designed to kickstart the dialogue between employers and employees. Our app allows companies to get an update on how their employees are doing through regular cycles of anonymous feedback. We are growing fast and to help us scale to the next level, we are looking for you!

Our Working Student Customer Success (m/f/d) is responsible for

- Troubleshooting technical issues in outbound phone calls
- Logistical support and warehouse management
- Assist in the setup and analysis of new surveys
- Support the Customer Success Team administratively

As our Working Student Customer Success (m/f/d) you need:

- Strong command of German(C1) and English(B2), other languages are a plus
- A valid working permit for Germany
- High affinity to technology and modern software
- Empathy and patience
- Ability to stay cool under stress
- The ability to self-organize and work autonomously once onboarded

How we enable you to do your best:

- Regular learning opportunities
- Modern software and hardware
- Flexible hours (10h - 20h / week)
- Free drinks at the office
- Weekly team-lunches and monthly rooftop barbecues

Intrigued? Please send us your CV and a short email to [jobs \[at\] honestly.com](mailto:jobs@honestly.com)